

Terms and Conditions

These Terms and Conditions ("Terms") govern the relationship between flowww.org Ltd. ("the Company") and its clients ("the Client"). By enrolling in our training programs or utilizing our services, you agree to abide by these Terms.

1. Definitions

- 1.1. "The Company" refers to flowww.org Ltd., including all its subsidiaries and affiliates.
- 1.2. "The Client" refers to any individual, organization, or entity engaging with the Company's services.
- 1.3. "Training Program" refers to any course, workshop, seminar, or session offered by the Company.

2. Scope of Application

- 2.1. These general registration and participation conditions for courses apply to all agreements that come into force through registration for one of the courses.
- 2.2. Registration can take place via the Event Platform managed by flowww.org Ltd or by email. This includes registration by yourself or registration carried out by flowww.org Ltd. at your request or by third parties on your behalf.
- 2.3. flowww.org Ltd. conducts courses exclusively in accordance with these general registration and participation conditions for courses.
- 2.4. These registration and participation conditions for courses shall continue to apply in full, even if flowww.org Ltd. does not strictly enforce them.
- 2.5. By concluding a contract with flowww.org Ltd. you agree to these general registration and participation conditions for courses.

3. Content and Copyright

- 3.1. The contents of the course can be found on flowww.org Ltd.'s website.
- 3.2. The course materials are protected by copyright and may not be passed on or reproduced, even in part, without the express written consent of flowww.org Ltd..
- 3.3. The recording of the course on video, sound and image carriers is prohibited. flowww.org Ltd. expressly refers to copyright, domiciliary rights and general personality rights, including the right to one's own words and image.
- 3.4. flowww.org Ltd. may take photos and videos, which will be used by flowww.org Ltd. for marketing purposes, on websites, in newsletters or blog articles.
- 3.5. flowww.org Ltd. will forward your registration data (surname, first name, email) to the certification institute (Scrum.org) so that you can receive an invitation to take the exam..
- 3.6. flowww.org Ltd. will use your registration data (surname, first name, email) to contact you and occasionally inform you about new offers.
- 3.7. Your registration data will under no circumstances be sold or otherwise used by flowww.org Ltd. as described here.

4. Registration and Conclusion of Contract

- 4.1. Courses that are disseminated in the Event Platform managed by flowww.org Ltd., in the newsletter, on websites or in other media do not yet constitute a legally binding offer..
- 4.2. A legally binding offer to participate in flowww.org Ltd.'s courses only exists when you submit a written registration.

4.3. The contract between you and flowww.org ltd. begins after you have received flowww.org ltd.'s written confirmation of your registration..

5. Payment and Invoice

5.1. In principle, the prices stated in the Event Platform managed by flowww.org ltd., newsletter, websites or other media are exclusive of VAT (net prices), unless expressly stated otherwise.

5.2. The participation fees are due one week before the start of the course. An invoice will be issued for the participation fee and transmitted via the Event Platform managed by flowww.org ltd or by email.

6. Withdrawal and Non-participation

6.1. Your cancellation declaration must be in writing. Your cancellation is legally valid when you have received a written confirmation from flowww.org ltd.

6.2. If you cancel up to 4 weeks before the start of the course, flowww.org ltd will charge you a processing fee of €50.

6.3. If you cancel later or do not appear, no refund of the participation fees will be given.

7. Cancellation of Events

7.1. flowww.org ltd. reserves the right to cancel the course in the event of cancellation or in the event of force majeure.

7.2. The provider of the course room also reserves the right to cancel the course up to two weeks before the start of the course.

7.3. If the course is cancelled, the participation fee paid will be refunded immediately by flowww.org ltd..

8. Confidentiality

8.1. The Company agrees to treat all Client information as confidential and will not disclose it to third parties without consent, except where required by law.

8.2. Clients must not disclose any confidential information obtained during training sessions.

9. Data Protection

9.1. The Company complies with all applicable data protection laws and regulations.

9.2. By enrolling, the Client consents to the collection and use of their personal data as outlined in the Company's Privacy Policy.

10. Health and Safety

10.1. The Company prioritizes the health and safety of all participants.

10.2. Clients are responsible for informing the Company of any medical conditions or accessibility requirements prior to attending training sessions.

11. Liability

11.1. The Company is not liable for any indirect, consequential, or special damages arising from the use of its services.

11.2. The Client accepts full responsibility for their participation in training sessions and related activities.

12. Code of Conduct

- 10.1. Clients are expected to behave respectfully toward trainers and other participants.
- 10.2. The Company reserves the right to remove disruptive participants without a refund.

11. Force Majeure

11.1. The Company shall not be held responsible for delays or cancellations caused by events beyond its reasonable control, including but not limited to natural disasters, strikes, or technical failures.

12. Governing Law

12.1. These terms and conditions shall be governed by and construed in accordance with the laws of Malta. The United Nations Convention on Contracts for the International Sale of Goods (CISG) shall not apply.

11.2. Should a provision of these general registration and participation conditions for courses be or become unlawful, the contract awarded and the remaining provisions of these general registration and participation conditions shall nevertheless remain effective. An invalid provision shall be replaced by a provision which comes closest to the economic purpose intended.

11.3. The place of jurisdiction for all legal disputes is Malta, insofar as the customer is a merchant, a legal entity under public law or a special fund under public law. If you do not have a place of residence in Malta or in another country of the European Union, Malta shall also be the place of jurisdiction. In all other cases, the statutory place of jurisdiction shall apply.

13. Amendments

13.1. The Company reserves the right to update or modify these Terms at any time.

13.2. Clients will be notified of significant changes via publication on flowwww.org ltd.'s website.

14. Contact Information

For any questions or concerns, please contact us at:
flowwww.org ltd.

CENTRISBUSINESS GATEWAY, LEVEL 4/W,
TRIG IS-SALIB TAL-IMRIEHEL, ZONE 3,
CENTRAL BUSINESS DISTRICT
CBD3020 BIRKIRKARA
Malta

Phone: +35677504413

Email: info@flowwww.org

Last Updated: 27.11.2024